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SUMMARY

Driven and detail-oriented individual with an enthusiast for cleanliness, seeking a hotel housekeeping position. Eager to provide outstanding service. As a dedicated person, I am looking forward to learning more about Hotel housekeeping to provide a great experience for every guest.

SKILLS

- Good listening skills
- Team management
- Basic knowledge of computer
- Hardworking
- Polite and humble
- Ready to accept challenges
- Flexible with work
- Decision making ability

Shuvankar Mondal

EXPERIENCE

September 2022 - November 2025

Housekeeping Team Coordinator Hyatt Regency Amritsar | Amritsar, Panjab

- 3 years of experience as a team coordinator at Hyatt Regency Amritsar from September 2022 to November 2025.
- I also completed my job training at the Hyatt Regency.
- I took part in the G20 at the Hyatt Regency Delhi in 2023.

EDUCATION AND TRAINING

January 2019

12th

WBBSE, West Bengal, India

GPA: 65.6%

January 2017

10th

WBBSE, West Bengal, India

GPA: 72.42%

ACCOMPLISHMENTS

- Consistently maintained a 95% guest satisfaction rating through exceptional cleaning and service standards.
- Successfully managed the cleaning of 30+ hotel rooms daily, ensuring adherence to high cleanliness and safety standards.
- Organized a quarterly deep cleaning program that improved overall guest satisfaction and room readiness.
- Earned certification in Hospitality and Housekeeping by completing industry-specific training programs.

HOBBIES AND INTERESTS

- Playing cricket
- Cleaning & decorating
- Listening to songs

DISCLAIMER

I hereby declare that the above given facts are correct and authentic.

LANGUAGES

- Bengali
- Hindi
- English

PERSONAL INFORMATION

- Father's Name: Dulal Mondal
- Date of Birth: 08/13/02
- Nationality: Indian
- Marital Status: Unmarried