

SUNDAR BANERJEE

SUMMARY

Seasoned hospitality leader with extensive experience across top-tier establishments, including Hotel Mirana. Excelled in operational strategy and staff development, enhancing operational efficiency and guest satisfaction. Skilled in strategic planning and effective communication, consistently achieving revenue optimization and team excellence. Proven track record in educational program leadership, fostering academic and industry excellence.

Articulate teaching professional with extensive academic experience and focus on positively contributing to department success. Proven skill in curriculum and course development. Dedicated to building morale and creativity among students. Dynamic Postsecondary Teacher with track record of helping students achieve success in classroom. Known for delivering exciting lectures that engage and educate.

Resourceful Hospitality Consultant known for high productivity and efficient task completion. Specialized in customer service excellence, strategic planning, and operational improvements. Excelling in communication, problem-solving, and adaptability to ensure seamless operations and enhanced guest experiences.



CONTACT

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SKILLS

Overall Operational Skills

Given Following :-

- Hospitality
- Food and beverage operations
- Rooms division management
- Housekeeping oversight
- Reservations management
- Employee development
- Training and mentoring
- Property management systems
- Analytical skills
- Client consultations
- Account administration
- Travel coordination
- Safety procedures
- Hotel marketing
- Social media networking
- Brand management

EXPERIENCE

G.M., 05/2023 - 11/2024

Hotel Mirana - Tinsukia

O.M., 08/2022 - 02/2023

Ravishing Retreat - Ramanagar, Bangalore

Virtual Educator, 01/2021 - 03/2022

Kotiborso Intitute of Technology and Management - Kolkata

Entrepreneur, 05/2020 - 12/2020

Simplify Hospitality Solution - Kolkata

Corporate. O.M., 08/2019 - 03/2020

City Smile International LLC. - Oman., Muscat

Examination Assesor and Proctor, 06/2015 - 05/2019
National Skill Development of India { GOVT. of India } -
Eastern Zone Of India

G.M. (Pre-Opening), 12/2013 - 02/2015
Hotel Kamalesh Continental - Angul, Odisa

G.M., 06/2012 - 10/2013
Hotel High Way - Tinsukia ,Assam

G.M. , 01/2012 - 05/2012
Barsana Club and Resort - Kolkata

Program Coordinator / H.O.D. Academics, 01/2009 - 12/2011
AIHM insititution of Hotel management - Agra And Gaziabad

Sr. Lecturer, 07/2008 - 12/2008
International Institute of Advance Studies - Kolkata

Lecturer, Food and Beverage, 10/2007 - 06/2008
Institute of Hotel & Tourism - Agra.

Lecturer Food and Beverage, 11/2004 - 09/2005
• **Dolphin School of Hotel Management - Kalyani**

Outlet Manager - Food & Beverage Service, 06/2002 -
06/2004
Hotel Sunvillage - Arpora, Goa

Sr.Captain., 03/2000 - 01/2002
Hotel Golden Reatreat - Haldia

Captain - Food and Beverage Service, 10/1998 - 12/1999
Cater to Cater - Chandigarh & New Delhi

Trainee Captain - F & B Service, 11/1996 - 08/1998
Hotel Arora Towers - Pune

- Sales
- Strategic planning and analysis
- Office and staff streamlining
- Staff training and development
- Disciplinary action and termination
- Resort management
- Promotions
- Revenue optimization
- Expense reports
- Financial management
- Operational strategy
- Vendor interaction

Overall Acedemics Exposer as Educator and Cademic Head

Given Following :-

- Student engagement
- Educational technology
- Program coordination
- Assessment design
- Curriculum development
- Academic advising
- Research methodologies
- Data analysis
- Project management
- Time management
- Conflict resolution
- Effective communication
- Subject expertise
- Faculty meeting participation
- Course development
- Remote lecturing
- Presentations
- E-learning strategies
- Proctor examinations
- Lesson plan creation
- Team leadership
- Program evaluation
- Task prioritization

EDUCATION AND TRAINING

Diploma In Hotel Management And Catering Technology,
Hotel Management And Catering Technology, 06/1997
National Intitute of Professional Study (NIPS) - Salt Lake -
Kolkata

LANGUAGES

Bengali: First Language

English: C2 **Hindi:** C2
Proficient (C2) Proficient (C2)

French: A2

Elementary (A2)

ACTIVITIES AND HONORS

- Setup Non-alcoholic Bar in **Tit Bit Restaurant**, Multi Cuisine Restaurant, and Kolkata.
- Staff Training and Menu planning for **Icy- Spicy Restaurant, Port Blair**.
Andaman in
 - Staff Training Programmed in **Hotel Mega Port Nest, (Andaman-Nicobar Iceland Dev. Corp. Groups of Hotels (Govt. of India)**, Port Blair, Andaman .
 - Setup Nonalcoholic Bar and staff training in **Krishna Food Product Restaurant**, Tezpur, Assam .
 - **.COMA(Discotheque),Guwahati,Assam- Menu Planning,Setup building, Staff Training & Operational upgrade .**
- **Restaurant Re-opening Consultant, FOOD STATION (Multi Cuisine Restaurant), KOLKATA W.B.**

LICENSE

- **Driving License (LMV NT & MCWG) No :- WB-2020020365417**

HOBBIES

- Swimming.
- Drawing and painting.
- Riding.