

Curriculum Vitae

OF
Basudev Mondal

Permanent Address:

Vill- Bagna(S)
Po+Ps- Gaighata
Dist- 24 Parganas(N)
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PROFILE:-

A dynamic, results-oriented GENERAL MANAGER offering focused leadership to drive sales and Profitability in highly competitive market.

Consistently achieve performance goals through enthusiasm, tenacity and initiative, which compliment knowledge/expertise in:

- Team building / staff training
- Quality assurance/control
- Customer service/guest relation
- Policies and procedure
- *Purchasing/inventory management
- *Facilities/safety management
- *Cost containment/control
- *Continuous performance improvement

Noted for outstanding communication skills, both with guest and staff, resolve problems quickly and equitably to
Ensure happy customers and happy employees.

EXPERIENCE:

1. At present working in **PRAYAG ARISTRO CLUB**, Joka, as a post of **G.M**
2. I worked at **Uma Club & Resorts**, Pateri, Satna, M.P as a post of **G.M**.
3. I worked at **Manantra Resort Pvt .Ltd**, Pune 11.12.2012 to 25.08.2013 as a post of **Banquet Manager**
4. Work at Hotel **Hotel Appolo Tours Pvt. Ltd**, Siliguri 07.12.2009 to 30.11.2012 as a post of Residential Manager
5. Since October 2006 to November 2009 working with **Nautica Hospitality Consultancy Pvt. Ltd.** as a post of Catering Manager.
6. Worked at **TSG Emerald View Hotel**, Port Blair from 01.09.2005 to 27.09.2006 as a post of captain.
7. **Flag's, Malad (w)** Mumbai-400064 from 07.04.2004 to 18.08.2005 as post of Captain.
8. **20th Century Caterers, Marina liners** Mumbai- 400002 from 15.04.2000 to 17.02.2002 as a Post of **Steward**.

9. **Hotel Imperial Palace**, Andhery (w), Mumbai-400069 from 15.02.1998 to 13.03.2000 as a post of Waiter.
10. I have done six month's Industrial Training from **Great Eastern Hotel, Kolkata**.

JOB RESPONSIBILITIES:

- Maintained high standards of food and hygiene.
- Provided best services which pertains the image of a restaurant.
- Handled all operation of the restaurant.
- Follow Corporate of the restaurant.
- Controlled all staff in order to get customer satisfaction.
- Responsible for high quality of food.
- Totally responsible for profit and loss of restaurant.
- Trained new recruited staff to increase the profit
- Created budget planning and profit statements for restaurant.

EDUCATIONAL QUALIFICATION:

- 3 years Diploma in Hotel Management from National Institute Of Professional Studies(NIPS), Block pc98, Salt lake, Kolkata-700064
- Passed B.A from C.U.
- Passed H.S. from W. B.C.H.S.E.
- Passed Madhyamik from W.B.B.S.E.

Passport Details:

International Passport No. V9181956, Country code: IND.
Date of issue: 17.05.2022, Kolkata.
Date of expiry: 16.05.2032

PERSONAL DETAILS:

Father's Name	Late Ananta Mondal.
Date of Birth	30/12/1972
Nationality	Indian
Religion	Hindu
Marital Status	Married

Date:

Place:

(Basudev Mondal)