



DEEPAK SWAIN

CONTACT

+91 8917317915

swaind582@gmail.com

Odisha, India

EDUCATION

2018 - 2020

SUBHAS BOSE INSTITUTE OF
HOTEL MANAGEMENT

- HOTEL & HOSPITALITY
MANAGEMENT

2016 - 2018

FM UNIVERSITY

- B.COM

PERSONAL DETAILS

- DOB- 10/12/1997
- GENDER- MALE
- RELIGION- HINDU
- NATIONALITY- INDIAN

SKILLS

- Public Relations
- Teamwork
- Time Management
- Leadership

LANGUAGES

- English
- Hindi
- Odia

PROFILE

Dedicated and detail-oriented housekeeping associate with 5 years of experience in maintaining cleanliness and organization in hotel environments. Skilled in performing thorough cleaning, ensuring guest satisfaction, and adhering to hotel standards. Known for a strong work ethic, reliability, and ability to work efficiently both independently and as part of a team to deliver an exceptional guest experience.

WORK EXPERIENCE

- SWASTIK WELLNESS, PUNE** DEC 2024 - Till to date
Housekeeping senior associate
 - Perform daily cleaning of guest rooms, including making beds, dusting, vacuuming, and sanitizing surfaces to ensure high cleanliness standards.
 - Inspect guest rooms for maintenance issues, reporting damages or malfunctions to the appropriate department for prompt resolution.
 - Respond to guest requests for additional items such as extra pillows, blankets, or toiletries, ensuring guest satisfaction.
 - Ensure guest room security by checking that doors and windows are properly locked and reporting any security concerns.
 - Handle lost and found items in compliance with hotel policy, logging and safeguarding valuables.
 - Provide exceptional attention to detail and contribute to a positive, welcoming atmosphere for guests.
- CONRAD, PUNE** May 2023 - March 2024
Housekeeping senior associate
- Qatar Global Sports Event (Accor group)** May 2022 - Dec 2022
Housekeeping associate
- Westin, Kolkata** Dec 2020 - March 2022
Housekeeping associate
- THE LALIT GOLF & SPA, RESORT GOA**
Industrial Trainee for 22 weeks