



# YOUNAS KOROTH

Asst. Front Office Manager

## Experience

- Present  
LE FOLIAGE BY - TGI HOTELS & RESORTS | Bangalore, India  
**ASST. FRONT OFFICE MANAGER(HOD)**
- 2023  
NEXSTAY HOTELS & RESORTS | CALICUT  
**ASST FRONT OFFICE MANAGER(HOD)**
- 2021  
NEXSTAY HOTELS & RESORTS | GOA,INDIA  
**DUTY MANAGER**
- 2020-2021  
Medora Hotel- Calicut , KERALA  
**FRONT OFFICE - Supervisor**
- 2019- 2020  
**FRONT OFFICE TEAM LEAD**  
BLOOM HOTELS | BANGALORE,KARNATAKA
- 2017-2017  
GREENLAND RESORTI MUNNAR,KERALA  
**FRONT OFFICE Associate**

## About me

Organised, dedicated and motivated Front Office Manager with 6 years of experience in luxury hotel operations and a track record of enhancing guest satisfaction.I excel in guest relations management, team building, and operational efficiency. My greatest career achievement includes significantly enhancing guest satisfaction and staff performance. proficiency in Opera , revenue generation strategies, and passion for exemplary service drives me to excel in dynamic and demanding environments.

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PERINGADI,KANNUR,Kerala, india

## SKILLS

- Co-oprate booking
- Handling Channel Manager
- Reservations
- Inventory Management
- Guest Complaints Handling
- Effective Communication
- Effective Reservation
- Staff Supervising
- Group Room Assing
- Guest History Maintaining
- Cform- Bform Managing
- Extranet OTA
- Team Lead

## PMS

- IDS NEXT
- MYCLOUD HOSPITALITY
- WINHMS
- BLOOM PMS
- Djubo
- Central Reservation
- Ortezz

## EDUCATION

- Diploma In Hospitality and  
Aviation Management
- Senior Secondary Education
- Higher Secondary Education