

Shambu Singh Sisodiya



PRESENT ADDRESS

J33, sarvoday society
Opp, kalupur bank,
Gatlodiya, ahmedabaddist.dungarpur.rajasthan



PERMANENT ADDRESS

v/p,pachalasachoota ,
tehcil.aspur

Mobile: 8128960114

Email: shambhusisodia12@gmail.com



CAREER OBJECTIVE

SUMMARY

- An accomplished and courteous hospitality professional with over seven years of experience in managing the Fnb operations in-sync with the guest expectations
- Hand-on experience in managing entire gamut of Fnb operations, merchandising, assigning job responsibilities and implementing of various techniques for process enhancements in the organization
- Expertise in delivering exceptional service standards throughout the customer / guest experience by leveraging knowledge on all standards of suitable service etiquette, there by exceeding guest expectations
- Demonstrated ability to make guests feel well taken care of and build their intent to return
- Strong cognizance of international hospitality brand standards and well-versed in demonstrating services to the customers of various ethnicities as per their specific preference
- Proven track record of accurately and alertly calculating sales, receiving payments for items, operating cash flow, ordering supplies and organizing the resto-area
- Skilful in managing staff, evaluating performance and effective in developing teams, training and mentoring junior staff to deliver excellent
- Dexterous in Initiating new ideas and concepts in food and beverage to increase the number of covers and the average per check in order to achieve the given targets
- Proficient in utilizing software systems which includes Opera, Touché, Micros, Showman, IDS material Management System and Star Attendance System
- Articulate communicator with effective leadership, decision-making, problem-solving, interpersonal & presentation skills & a results-driven “CAN DO” attitude individual



PROFILE

I am enthusiastic, Positive and flexible person with an ambition for working in the service industry.



PROFESSIONAL EXPERIENCE



Presenting Working as Business Development Manager at The Petals Unity Inn by Management mantra at Statue OF Unity

(01 August 2023 to Till Now)



Former Working as Food and Beverage Manager at Tent city Narmada by Praveg at Statue OF Unity

(11 June 2022 to 30th July 2023)



Former working as Food and Beverage Manager with Ramada encore by Wyndham

(August 2019 to 10th June 2022)



Working experience as Restaurant Manager with (group of Marriott) Aloft hotel Ahmedabad

(January 2017 to July 2019)



Working experience as F&B Executive with Fortune Select Regina, Goa

(01 January 2016 to 01th December 2016)



Working experience as Captain with the Fern an Ecotel hotel (concept hospitality) Ahmedabad

(December 2014 to December 2015)



Member ITC's hotel group

Working experience as Gsa & Sr.Gsa with Fortune Landmark –member ITC hotel group, Ahmedabad for 1 year

(December 2012 till November 2014)



Completed 6 months Job Training completed in all Food & Beverage outlet. At indore

(August 2012 to November 2012)



Completed 6 months Industrial Training in all major departments from **the LalitLaxmi Vilas Udaipur**

(December 2011 to June 2012)



PROFESSIONAL QULIFICATION

- 1) One & half years Diploma in HM from **food craft Institute of India** Udaipur, Rajasthan **(2010-11)**
- 2) 3 Years Graduation completed in M.L.S. Udaipur, Rajasthan



ACCADEMIC QUALIFICATION

- 1) Matriculation from PachalasaChoota, Aspur**school**Dist.Dungarpur through Rajasthan board, Ajmer
- 2) Matriculation from PachalasaChoota, Aspur**school**Dist.Dungarpur through Rajasthan board, Ajmer



LANGUAGE KNOWN: - English, Hindi, Gujarati



HOBBIES: - Cricket & volleyball.



AREA OF INTEREST: - FOOD & BEVERAGE SERVICE

ACHIVEMENT

• Award of Appreciation

- Awarded a Letter of Appreciation by the General Manager of The Fern Group for your dedication to The Fern, Ahmedabad.

• GSA of the Month

- Recognized as the GSA of the Month for March, May, and December 2012 at Fortune Landmark Hotel, Ahmedabad.

• VIP Catering Services

- Successfully catered to numerous VIPs, including:
 - ODC for Mr. Amitabh Bachchan at the Car Museum hosted by TCGL, Ahmedabad.
 - Honorable Ex-President of India Mr. Pranab Mukherjee during his visit in 2012.

- IPL team Rajasthan Royals in 2010 at Motera Stadium, Ahmedabad.
- Hi-Tea for the China President and India Prime Minister Meet by TCGL at River Front, Ahmedabad.
- Surprise 10,000 Pax ODC at Mahatma Mandir, earning the Spirit of Fortune Landmark Ahmedabad.
- Wow Certificate from Fortune Landmark Ahmedabad.
- Catering for Honorable Vice-President of India at Tent City, Kutch.
- Best Four-Star Hotel in Tourism Awards, Ahmedabad 2019.
- Successfully organized Chintan Chivir for the CM with all Delegates for three days with all Ministry of Gujarat, 2023.

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PERSONAL DETAILS:

Date of Birth: - 12-05-94

Father's Name: - Goutam singh

Home Town: - Dungarpur, Rajasthan

Sex: - Male

Nationality: - Indian

Religion: - Hindu

Marital Status: - Unmarried

Height: - 5' 8"

Weight: - 56Kgs



STRENGTH:-

- 1) Good organizational skills
- 2) Cost Conscious.
- 3) Very Good Salesmanship.
- 4) Always look for perfection

DECLARATION:-

I hereby declare that the above furnished information is true to the best of my knowledge. I hope you will kindly consider my curriculum Vitae and would give me an opportunity to work in your esteemed Hotel & Oblige.

Thanking & Regards.

Shambhu Singh