

Dynamic customer service professional Account management experienced.

Utkarsh Gupta

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OBJECTIVE

To get an opportunity where I can make the best of my potential and contribute to the organization's growth Seeking a position in a company where I can launch my career and build a valuable skill set, I can upgrade my skills with time and take the company to the next level.

SKILLS

Customer objection handling with communication skills , Marketing skills, Account management etc.

EXPERIENCE

Nov-2018 - Dec-2019	Hotel Sarowar
Pokhara (Nepal)	Front office/Cashier
Feb-2020 - Apr-2021	Samridhi Hotel and Resort
Sasaram - BR (India)	Front office/Cashier
May-2021 - Aug-2022	Hotel Mourya
Bhairahawa (Nepal)	Front office/Cashier
Sep-2022 - Dec-2023	Square Dhaba & Restaurant
Sultanpur - UP (India)	Cashier
Dec-2023 - Apr- 2024	State Beach Resort
Kannur - KL (India)	Front office/Cashier
May-2024 - July-2024	Naina Hotel & Resort
Amethi - UP (India)	Cashier / Night Auditor

EDUCATION

Degree / Course	University / Board	Percentage / CGPA	Year of passing
Digital professional skills, Communication skills, Objection handling, Marketing skills, Account management etc.	Deen Dayal Upadhyaya Gorakhpur University	83	2022

INTERESTS

customer service, sales, retail, attention to detail, flexibility, friendliness, communication, basic math, and commitment, Community involvement Research the Company, Choose

the Right Skills.

HOBBIES

Learn new things for personal development

STRENGTHS

Effective Communication, Teamwork, Problem Solving, Work Ethic, Marketing Skills
(Punctual) Hard working and ability to work under pressure. Highly motivated and
umbilicus good Communication and presentation skills. Presentation management
skills. Attending to all guest to ensure maximum guest. Complaint Handling and receive
the calls.

ADDITIONAL PERSONAL INFO

Address	Godson colony Near holy Cross back gate., Nautanwa, Uttar Pradesh, 273164
Languages	Hindi & English
Date of Birth	20/04/1999
Marital status	Single
Nationality	Indian
Gender	Male