

ZAW MYO BRANG

ROOM ATTENDANT



CONTACT

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- Al Muraqqabt, Al Rigga, Dubai, United Arab Emirates

SUMMARY

Thorough and hand-working house cleaner with 4 years' experience in 4- and 5-star hotels. Able to complete an average checkout room in under 20 minutes with no detail overlooked. Friendly and attentive to guests' needs.

SKILLS

PROFESSIONAL

- Time Management
- Interpersonal Skills
- Communication Skills
- Attention to Detail
- Problem Solving
- Multi-Tasking
- Teamwork

EDUCATION

- EAST YANGON UNIVERSITY
Second Year , Law Major

LANGUAGE

- ENGLISH - ADVANCED
- MYANMAR - NATIVE
- CHINESE - BASIC

WORKING EXPERIENCE

- **ROOM ATTENDANT** 2021 - 2024
Best Western Green Hill Hotel
 - Cleaned and prepared guest rooms according to established standards, averaging 20 rooms per day.
 - Assisted in the implementation of a new housekeeping software system, resulting in improved efficiency and streamlined inventory management processes.
 - Collaborated with the front desk to handle guest check-in/check-out procedures and provide personalized attention to guest requests.
 - Maintained a positive attitude and excellent attention to detail, resulting in numerous positive guest reviews and feedback.
 - Awarded as Best Room Attendant of the Year in 2023
- **JUNIOR ROOM ATTENDANT** 2020 - 2021
Novotel Yangon Max
 - Successfully managed the cleaning services and maintenance of over 25 guest rooms.
 - Demonstrated excellent attention to detail, top-tier customer service and problem-solving skills.
 - Responded to guest inquiries in a timely and professional manner.
 - Ensured adherence to health and safety standards in all areas of the hotel.
 - Reported any damages to the hotel's management team.