



## **Subhash Kumar Mishra**

Doha, Qatar

(+974) 59973985

(+91) 9310346065

[subhashmishra9234@gmail.com/](mailto:subhashmishra9234@gmail.com/)

### ***Objective***

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To lead a team for the best outcome and success of the company to enhance more name in today's world.

### ***Qualifications, Special Skills, and Activities***

**Institute Name:** Punjab Technical University

**Location:** Jalandhar, India

**Post-Graduation :** 2011-2013

**Field of Study:** Masters in Hotel Management Degree

**Key Skills:** Setting out to win, Planning for business, drive for results, team building, Customer focus, Understanding the job, adaptability, Recognizing the differences, Communication Skills.

### ***Experience***

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**Languages:** Hindi, English

- English: Fluent studied since 1999
- Other language: Hindi studied since 1992

**Computer skills:** MS Office, , Opera, Hotelogix.

**Personal skills:** Adaptability, Taking Responsibility, Customer Focus, Derive through result

<b>Accor Global Sports Event</b> ***** <b>Doha, Qatar</b>	<b>HK Floor Supervisor</b> <b>01/01/2022-Present</b>  <b>Operations:</b> <ul style="list-style-type: none"> <li>• Weekly Inspection of all the Heavy Equipment's in the department.</li> <li>• Preparing monthly cleaning schedules of the public areas.</li> <li>• Weekly analyzing the colleague training book.</li> </ul>
<b>JW Marriott</b> ***** <b>Riyadh, KSA</b>	<b>HK Floor Supervisor</b> <b>01/10/2018-30/12/2020</b>  <b>Operations:</b> <ul style="list-style-type: none"> <li>• Daily briefing the staff on the cleaning schedules and reviewing the personal hygiene of the employees and taking corrective actions.</li> <li>• Weekly Inspection of all the Heavy Equipment's in the department.</li> <li>• Daily Inspection of VIP and VVIP arrivals in the hotel.</li> </ul>
<b>Pullman Hotel</b> ***** <b>New Delhi, India</b>	<b>HK GSA</b> <b>04/05/2016 – 20/09/2018</b>  <b>Operations:</b> <ul style="list-style-type: none"> <li>• Attending morning briefing of the department.</li> <li>• Checking the VIP stay over and arrivals of the day.</li> <li>• Noting down all the guest preferences.</li> </ul>
<b>Hotel Crown Plaza</b> ***** <b>New Delhi, India</b>	<b>Housekeeping GSA</b> <b>09/03/2015 – 01/04/2016</b> <ul style="list-style-type: none"> <li>• Preparing the trolley accordingly and cleaning the assigned floor rooms and corridors.</li> <li>• Cleaning of the guest rooms and reporting for any maintenance if required.</li> </ul>
<b>Hotel Clarks INN</b> **** <b>Delhi, India</b>	<b>Housekeeping Room Attendant</b> <b>10/11/2013 - 02/11/2015</b> <ul style="list-style-type: none"> <li>• Attending morning briefing of the department.</li> <li>• Checking the VIP stay over and arrivals of the day.</li> <li>• Noting down all the guest preferences.</li> </ul>

**Hotel Sahara Star**  
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**Mumbai, India**

**Trainee**  
10/06/2013-1/11/2013

**Permanent  
Address:**

H.No-37,Vill/Post-Tumoul,  
PS- Ghanshyampur, Distt- Darbhanga,  
Bihar. India 847405