

**WORK EXPERIENCE**

ORGANISATION	LOCATION	POSITION	DURATION
Hotel Galaxy (unit of Galaxy View Hotel Pvt. Ltd.) (50 operational key / 500 pax banquet / 50 pax multi cuisine restaurant)	Prayagraj	General Manager	May 2019 – December 2021
Kannelite Facility Management Services Pvt Ltd. (a fast-growing facility management co with pan India presence)	Jamshedpur	Corporate Training & Development Manager Hospitality Manager Hotel Ginger,	October 2018 – November 2018 May 2017 – October 2018
Hotel Nataraj (Historic & niche property in the heart of the city)	Jamshedpur	Operations Manager	November 2015 – November 2016
Kannelite Facility Management Services Pvt Ltd.	Faridabad	Hospitality Manager Hotel Ginger,	September 2014 – November 2015
Aster Towers Pvt. Ltd – Hotel Jiva (A Four Star Boutique Hotel)	Jamshedpur	Operations Manager	November 2013 – September 2014
H.P. GROUP – Hospitality Division - In Association With DECT Meghalaya	Guwahati Shillong	Regional Training cum HR & Administration Manager	May 2013 - November 2013

<p>MPS FOOD PRODUCTS LTD. – MPS Food Hub (Area of Exposure - Coffee Shop, Speciality Fine Dine, Discotheque, Pub, Banquets & Outdoor Catering)</p>	<p>Guwahati,</p> <p>Kolkata</p> <p>Bangalore</p>	<p>Food & Beverage Manager</p>	<p>November 2011 – February 2013</p>
<p>(International Business Operations)</p> <p>WIPRO BPO</p> <p>3 GLOBAL SERVICES VENTURA PRIVATE LIMITED</p>	<p>Customer Relation Executive April’ 2011 – November’2011 July ’ 2010 – November’ 2010</p> <p>September 2006 - November'2007</p>		
<p>KENTZ</p> <p>(Engineering & Construction) (Contractor of JGC-KBR & SHELL)</p> <p>KENTZ</p> <p>(Engineering & Construction) (Contractor of Linde Arabian Construction Co. Ltd & SATEQ)</p>	<p>Ras Laffan City</p> <p>QATAR</p> <p>Jubail Industrial City - KINGDOM OF SAUDI ARABIA</p>	<p>Administration Officer - HSSE</p>	<p>March’2008 – May’2010</p>
<p>INDIAN HOTEL CORPORATION LTD. (IHCL)</p> <p>TAJ BENGAL Area of Exposure :</p> <ul style="list-style-type: none"> - The Hub (Italian Specialty) - By The Way(Coffee Shop) - Sonargaon (Traditional Spl) - The Chambers (Members only) <p>TAJ RESIDENCY Area of Exposure :</p>	<p>Kolkata</p> <p>Hyderabad</p>	<p>Guest Service Attendant</p>	<p>March 2001 – February 2006</p>

<ul style="list-style-type: none"> - Atrium Lounge (Coffee Shop) - Atrium Bar - Room Service (Serving 122 rooms) - Taj Residency Club 			
RAMADA HOTEL (Marriot Group of Hotels) - World wide Area of Exposure : Cascade (Coffee Shop) Copper Pot (Peshawari Specialty) Room Service (Serving 135 rooms) Passport (The Pub)	Hyderabad	Guest Service Assistant	June 1999 – December 2000

EDUCATION (Synopsis)

YEAR	INSTITUTE / UNIVERSITY	COURSE	PLACE OF ATTAINMENT	DEGREE/DIPLOMA/ SEMINAR/ TRAINING PROGRAM
1996-1999	Robert Gordan University - Aberdeen – Scotland	Hospitality Management	Institute of Advance Management - Kolkata - INDIA {Recognized by A.I.C.T.E. , Government of India}	BA DEGREE
1996-1999	Institute of Advance Management. {Recognized by A.I.C.T.E. , Government of India}	Hotel Management	Institute of Advance Management - Kolkata - INDIA {Recognized by A.I.C.T.E. , Government of India}	DIPLOMA
1996-1999	American Hotel Motel Association	Hospitality Management	Institute of Advance Management - Kolkata - INDIA {Recognized by A.I.C.T.E. , Government of India}	DIPLOMA
1997	Institute of Advance Management - Kolkata - INDIA {Recognized by A.I.C.T.E. , Government of India}	Hospitality Management	HOLIDAY INN KRISHNA – HYDERABAD	SIX MONTHS INDUSTRIAL TRAINING

ADDITIONAL SCHOLASTICS (Synopsis)

YEAR	INSTITUTE / UNIVERSITY	COURSE	PLACE OF ATTAINMENT	DEGREE/DIPLOMA/ SEMINAR/ TRAINING PROGRAM
2009-2010	Institute of Leadership & Management - London	Leadership & Supervisory Skills	QATAR	CERTIFIED TRAINING PROGRAM
2009-2010	EKRON ENTERPRISE w.l.l.	First Aid For Adults	QATAR	CERTIFIED TRAINING PROGRAM
2009-2010	Qatar International Safety Center	1)Emergency Response 2)Hand Safety & Manual Safety 3)Lifting & Rigging Awareness 4)Hazard Identification	QATAR	Computer Based Training
2005	Indian Hotel Corporation Ltd. (IHCL)	Health & Fire Safety	Taj Bengal - Kolkata - INDIA	CERTIFIED PRACTICAL TRAINING PROGRAM

EXTRA CURRICULAR ACTIVITIES

- ✓ Six months industrial training in Holiday Inn Krishna – Hyderabad (**Including HR & Admin dept.**)
- ✓ Document Controlling & MIS Creation
- ✓ Conducting of - Orientation; IMS Induction Training; Tool Box Meetings
- ✓ Worked with software like : ABACUS, TCS-Ion Restaurant Solution, Micros, LUCID, MS Office, Dataman, RanceLab
- ✓ Assembly Point Coordinator – (In Case Of Emergency Evacuation)

PERSONAL DOSSIER

- ✓ Father's Name - Late Mr. Deb Kumar Bose
- ✓ Date of Birth - 28th July, 1978
- ✓ Language Known - English, Hindi & Bengali
- ✓ Marital Status - Married
- ✓ Permanent Address - 5B, Rohini Complex, Durga Bari Path, Kadma, Jamshedpur - 831005

Reference will be submitted on request