

VINAY TIWARI

Food and Beverage Services Professional
+971 – 56 – 701 8603
12vinaytiwari@gmail.com



Personal Details

Address: Vill – Bhaiya Khera Post – Usuru Distt – Raebareli (U.P)
Date of Birth: 20-sep-1990
Nationality: Indian
Marital Status: Single
Mobile: **+971 – 56 – 701 8603** and +91 9479807717
E-Mail: 12vinaytiwari@gmail.com
Skype id:

Objective

I have gained operational F&B experience while working with some of the top brands like Hilton Hotels.

Seeking a good career opportunity in a creative job within a good challenging, rewarding career where I can develop my interpersonal skills, apply my education and gain more experience and fully capitalized my previous experience to build a long-term career in hospitality with opportunities of growth.

- To use my skills in the best possible way to serve company's goals.
- To enhance my professional skills in dynamic and fast paced workplace.
- To solve problems in an effective and creative manner in challenging position.

SKILLS

- Polite & humble.
- Assertive Ready to accept challenges.
- Flexible with work.
- Effective communication & inter-personal skills.
- Pleasing personality.
- Decision Making ability.
- Committed team player, with proven ability to meet and exceed set goals and deadlines.
- Excellent customer services and client retention standards.
- Developing strong professional relationship with the guests.
- Established administration office systems and cash handling.
- Implemented hygiene regulations, adhering to environmental health regulations.
- Supervising Operations
- Technically knowledgeable, highly self- motivated to build new concepts.

Educational Qualification

- Completed B.sc in Hotel management Catering Technology Tourism From R.K.I.M.T Kanpur.
- 10th Passed UP Board Allahabad in 2006
- 12th Passed UP Board Allahabad in 2010

Professional Experience

❖ Current Position - Hilton Habtoor Cluster - Food and Beverage Associate

- Has completed **six months Industrial Training** from “Hotel CLARK VARANASI,
- Has completed Two months **Vocational Training** from Hotel parle international.
- Has worked as a **Steward in Hotel shiv vilas** resort kukas at jaipur.
- Has worked as a **Sr. Steward in Hotel** “Prakash place Varanasi.
- Has worked as a **Captain in Maosa ji Restaurant** at bilaspur chattishgard.
- Has worked as a **Sr. Captain in Ghar Pariwar Restaurent** 25 January 2016 To 16.july 2016
- Has worked as a **Sr. Captain in Hotel Relax inn Korba** Chhattishgard.24.aug.2016 to 24 feb.2017.

RESPONSIBILITIES:

- Actively speak with the guests to assure their satisfaction and follow-up on any problems.
- To replay all feedback's from guests to persons concerned shall there be positive or negative complaints/comments.
- Interdepartmental coordination with kitchen staff.
- To perform any other duties required by my superiors.
- Awareness on all the house rules, regulations and hotel policies.
- Enhancing guest experience and increase repeat business.
- Maintaining Job Orders, following and rectifying the same.
- Experience in In room dining Order Taking, Order Control Desk handling, assisting Outlet Executive in inventory control, store requisition and maintaining outlet registers.
- Handling In Room Dining Operatios.
- Worked as Floor butler, handled Mini bar same way control the revenue loss by effective team system and monitoring.

Computer Proficiency

- Microsoft Office:(Outlook, Word, excel & PowerPoint)
- Internet

Language Skills

English: Advanced.
Hindi: Advanced

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Reference

On Request