

# PARAMVEER SINGH



## EDUCATION

- **2019-2019:** AELP Graduate Batch Jan-July
- **2013-2017:** B.Sc. In Hotel Management from Hiht Shimla (H.P.) India
- **2012-2013:** 12<sup>th</sup> from H.P. Board Shimla (H.P.) India
- **2009-2010:** Matric from S. D. Sr. Sec. School Shimla (H.P.)

## PROFESSIONAL EXPERIENCE

- February 2019- November 2020: **Promoted as Team Leader.**
- February 2017- February 2019: **Food and Beverage Associate Ibis** Gurgaon, Haryana, India Accor Asia Pacific
- July 2016-November 2016: **Job Training from Aloft Hotel, Zirakpur**

## ACHIEVEMENTS

- Constantly feedbacks on VOG.
- Employee of the month for April 2018.
- Successfully launched new food & beverage concept at Spice it.
- Zomato ranking for Spice it restaurant has been increased from 2.4 to 3.9.
- Successfully launched Great Indian breakfast concept.

## CONTACT

- H.N. 18, Puran Niwas, Rulduh Bhatta, Lakkar Bazaar, Shimla
- +91-9625505568
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## PERSONAL INFORMATION

- **Current Address:** Gurgaon Haryana, India
- **Date of Birth:** 4th October 1994
- **Family Status:** Unmarried
- **Age of Children:** NA
- **Nationality:** Indian

## TRAINING

- 5th February 2017: Welcome to Accor
- 29th May 2019 : Guest Complaints handling

## KEY ROLE

### Operations and Planning

- Maintaining close coordination with Food & Beverage supervisor and Manager, involving self in day to day operations, serving arrangements and other related details.
- Performing related duties as required and ensured timely delivery of product and additional responsibilities as assigned by the supervisor or manager.
- Coordinating with Sales and marketing team for various corporate conferences and social events.
- Successfully conduct the theme based AMT and PMT for corporate and social events.
- Maintaining all Banquet equipment along with CCG record

### Guest Passion and Service

- Assuring familiarity of menu descriptions and wine lists to discuss items appropriately with guests.
- Maintaining sufficient awareness amongst the team members with regard to industry trends in the Food & Beverage function.
- Assisting F&B supervisor with regard to food service production and time sequences, as well as work station and equipment arrangements.