



ANAND MOHAN

FOOD AND BEVERAGE TEAM LEADER.

CONTACT

Address	75/218, Sabji mandi Badshahi naka, Kanpur Uttar Pradesh India
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CAREER OBJECTIVE

Customer service manager seeking an opportunity to use my customer service and management skills to improve customer satisfaction.

EXPERIENCE

26dec 2019 - Till date	Food and beverage team leader. Best western plus hotel Bangalore India
15july2019 - 15nov 2019	Food and beverage trainee team leader. Le.maritime hotel kocchi it's an luxury five star hotel in kocchi.
7th July 2018 - 15 July 2019	Food and beverage associate. Marcure hotel Dwarka it's an Accor group of hotels.
Sept 2016 - Dec 2017	As an asst manager . Liquid lounge bar and cafe Kanpur u.p.
June 2015 - Sep 2015	Job trainee in food production Vijay intercontinental hotel
July2013 - Sep 2014	Sr steward The landmark hotel Kanpur it's only one five star hotel in city.
July 2012 - Jan 2013	As an bar tender Felex night club Kanpur
Dec 2010 - July 2012	As an steward then as an bar tender Chin Mai the Chinese restaurant.
June 2010 - Dec 2010	As and steward Antarang the north indian speciality restorent

PERSONAL PROFILE

Date of Birth	04/04/1987
Nationality	Indian
Marital Status	Single
Known Languages	English. Hindi.
Hobby	Reading books. Dancing .
Passport	Singing. Yes

ACHIEVEMENTS & AWARDS

- Employee of the month in landmark hotel.
- Employee of the month marcure hotel Dwarka.

PERSONAL STRENGTHS

Great communication skills . Satisfy the unhappy guest.
Allways see the possitive side of the problem.

ACTIVITIES

Debate and group discussion

INTERESTS

Retail
Sales
Hospitality management

INDUSTRIAL TRAINING

Completed 20weeks industrial training from crowne
plaza hotel rohine new delthi. It's an intercontenant hotel
group call IHG.

EDUCATION

2017	Batchelor of tourism and hotel management Institute of hotel and tourism management.
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2009

Batchelor of economics and English
language
C.s.j.m University Kanpur
39.5

Diploma in call centre training
Call centre training institute

TECHNICAL SKILLS

Computer knowledge of Power point ms Excel and ms office

50%

PROJECTS

Reatil training

Six month

As an traine sales man in grocery section. In Salasar mall

DECLARATION

All the information are true and based upon my real experiencea.



Anand mohan