

Date of birth: 25/05/1997 | **Nationality:** Indian | **Gender:** Male | (+91) 9831380355 |
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● WORK EXPERIENCE

01/08/2019 – 31/12/2019 – Udaipur, India

INDUSTRIAL TRAINEE – RADISSON BLU UDAIPUR PALACE RESORT AND SPA

- Worked at Front office.
- Personalized hospitality services as a butler.
- Take bookings for the organization.
- Worked with banquet service team and experienced to handling every tough situation
- Worked as a call operator and experienced how to handle guest's complaints and fulfill guest's requests.
- Taking care of Food safety.
- Complaints handling.
- co-ordination between various departments .

01/01/2021 – 01/02/2021 – Kolkata, India

CASUAL TRAINEE – ITC ROYAL BENGALI, KOLKATA

- Worked at Front office.
- Personalized hospitality services as a butler.
- Worked with banquet service team and experienced to handling every tough situation

● EDUCATION AND TRAINING

17/07/2017 – 17/07/2021 – Railway Station, 157/F, Nilgunj Road, Panihati, near sodpur, Kolkata, India

BACHELOR IN HOTEL MANAGEMENT AND CATERING TECHNOLOGY – Guru Nanak Institute of hotel management

Field(s) of study

- Hotel Management

7.61 | gnihm.ac.in

● LANGUAGE SKILLS

Mother tongue(s): BENGALI | HINDI | ENGLISH

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Computer Proficiency

Power Point | Microsoft Word | Microsoft Excel