

# Amit Kumar Behera

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Qualification: **BCA, M.Sc. IT** Year and Experience: **9 Years**

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## INFORMATION TECHNOLOGY MANAGEMENT SYSTEMS INFRASTRUCTURE & NETWORKING

Looking for job opportunity, which utilize my inner talents and can provide me a better environment that will help me in emerging as a competitive professional in the field of Networking, System Support solutions.

### Areas of Expertise

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- Technical Support
- Network Administration
- Trouble shooting
- LAN & WAN
- Team building - leadership
- Problem solving
- Active Directory
- Security
- Various Applications
- Managing Domain
- Mail Server (Outlook)
- Implementing and Installations

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### Technical Skills:-

**Hardware:** Computer Assembling and Disassembling, Fault Finding and Troubleshooting, Data Backup, Virus Checking and Removing, Installation of Computer Peripheral, Installation of Almost All Type of OS and Application Software's.

**Networking:** Network Cabling and Crimping, Establishing and Managing Peer To Peer and Client-Server Network, Managing And Maintaining Connectivity Among Computers And Network Devices Like Hub, Switch And Router, User Accounts Administration, Backup And System Recovery, Virus Scanning And Updating Virus Definitions, Router , Unmanageable Switch's.

### Currently Working as an IT Manager

(Promoted as an IT Manager in April 2019, In-Charge of both Property & Pre-Opening Member of Saurashtra)

#### **Asst.Manager IT 10th April 2017 to April-2019**

#### **THE FERN RESIDENCY & KK BEACON, RAJKOT.**

The Fern residency Rajkot working with different operating system Windows Server 2008R2 , PMS WinHMS, Seqrite Endpoint Security 7.2, Cyberom 25ia, CCTV iVMS-4200 Client, ANT Lab WI-FI gateway, Siemens 3800 EPBAX, Room lock Onity, With 69 Rooms,56 Wi-Fi Nodes & 45 Admin User.

**Hotel KK BEACON** also have PMS - INNKEYS ,E-set Antivirus , FortiGATE 30E , Smart Door lock System, 29 CCTV , Matrix Epbax 35 Rooms , 25 Wi-Fi Nodes & 21 Admin User.

#### **Information & Technology Sr.Executive (15th May 2017 to 8 April 2018 Pre-Opening) GrandO7 Suites & Convention (Ahmadabad)**

The Organization comprises of different operating systems including Windows 2008 Servers, PMS IDS, PSS CCTV Camera, Symantec Antivirus, Ecube PMS Club Management, Wi-Fi Ant Lab server, Room lock Win gard, Shear Point, Suite Light BTR Systems, Cpenel Mail Domain, I determine the exact nature of problems support to over 84 users & 194 WiFi Nodes, 164 Rooms, based in Different Department.

#### **Information & Technology Executive (HOD) (15 January 2016 to 13 May 2016)**

#### **Country Inn & Suites by Carlson Amritsar (PUNJAB)**

Country Inn & Suites by Carlson Amritsar comprises of different operating systems including Windows 2008 Servers, PMS IDS ,Nebero Proxy, R -Like, CCTV Camera , Symantec endpoint protection, Room lock Onity, Alcatel Server (EPABX), I determine the exact nature of problems support to over 46 users based in Different Department. Providing expedient error corrections and solutions whilst working on projects in a variety of support and development roles.

#### **Information & Technology Team Leader (January 2015 to January 2016)**

#### **The Pride Plaza Ltd, Ahmedabad (Gujarat)**

The Organization comprises of different operating systems including Windows 2008 Servers, PMS IDS ,CC Proxy, R- Like Guest feedback, PSS CCTV Camera ,MacAfee Antivirus ,Local Mail Server,CRO(IDS),Wi-Fi Microsense server, Room lock Onity I determine the exact nature of problems support to over 70 users based in Different Department. Providing expedient error corrections and solutions whilst working on projects in a variety of support and development roles.

**Country Inn & Suites by Carlson Bathinda (PUNJAB)**

The Organization comprises of different operating systems including Windows 2012 Servers, Cyberoam Software Netware Servers. I determine the exact nature of problems (1st to 3rd line support). Providing for end-users and support to over 60 users based in Different Department. Providing expedient error corrections and solutions whilst working on projects in a variety of support and development roles.

- ✓ Functioned as Head of IT department & accountable for administrating ERP (IDS Bangalore).
- ✓ PMS – Opera, Prologic & Tuse , Wihms, InnKeys PMS ,ECube & Shear Point.
- ✓ Wi-Fi Gateway: -Dammagi, ANTLab, Microcence Etc. Interface with PMS.
- ✓ EPABX - Siemens 3800, NEC, Matrix.
- ✓ Door Locking System- Onity , RATH Systems, Vingcard .
- ✓ Responsible (ensuring continuity, trouble shooting and smooth functioning) of: IDS -PMS Software
- ✓ Tally Server with 6 clients (Accounting Software)
- ✓ NEC Tele. Phone Software linked with IDS o Attendance Software (Thumb): Matrix, eSSL, Biomax, HRMS.
- ✓ Network management and Maintenance of LAN & WLAN With CCTV.
- ✓ Website Management (new events/ updating /database mgt.) CRS System
- ✓ Managing Mail Server and Antivirus Server.
- ✓ Database Administration ( MS Sql 2008, 2000) that include backup for all applications are taken daily and kept in secured and proper place/location.
- ✓ Handling Website as user end Hotel Website.
- ✓ Server Edition – IBM-x3200 M3, HP ProLiant DL 380 G7, ML350 G4p , ML110 7G .
- ✓ Providing support of IT hardware, software and networks.
- ✓ Installation & Troubleshooting of Operating Systems
- ✓ Trouble shooting, administration and support of Windows Server 2008 R2 and MS Exchange on Dell and Optimum trouble shooting and problem solving abilities developed.
- ✓ Performing security checks, auditing, scanning, security updates, risk analysis, incident response logs analysis and analysis of new security needs on regular basis.

**Research and Investigative Work**

Project Team Member implementing a Windows 2003 Active Directory Structure. Assisted in the building of a Windows 2003 Domain with RAID 5 Servers. Secure remote access network connection using PC anywhere.

**Technology:-**

Below is a list of important hardware, software products, tools and methods that I have worked with.

Hardware	Software Products	Tools
HP ProLiant ML 350 Business Server HP ProLiant ML 150 [IBM x3200 M3] and [HP ProLiant ML350G4p,DL380 G7 ,ML110 G7	IDS software for hotel management.(NEXT6i) OPERA ( Fidelio ) Software for hotel management Prologic ,Nebero,Fortgeat , Pay, WinHMS, Shear Point. INNKEYSPMS (Cloud Based)	OS for Server:Windows2008R2 SQL Server 2008/12

**Educational Qualifications: -****Basic Qualification:-**

- **Completed my +2 Arts in Anchalik Science College Balipadar Under Council of Higher Secondary Education, Odisha in the year of 2009.**
- **Completed my Higher School Certificate in Dengapadar High School,Dengapadar Under Board Of Secondary Education, Odisha in the year of 2007.**

**Professional Qualification:-**

- Doing **M.Sc. IT** in Disha College of Management & Technology under Berhampur University, Odisha

- **B.C.A** in Disha College of Management & Technology under Berhampur University, Odisha from the year of 2009 to 2012.

#### **Achievement:-**

- Winner of **IT Manager Of The Year-2021** by Hotelir India Awards -2021 in all india level
- Nominated for Hotelir Awards By Concept Hospitality -2021
- Nominated for BW Hotelir Awards By Concept Hospitality -2020
- **Two Time The Bravo.** (Country Inn & Suites by Carlson)
- **The Groomed Employee of the Month.** (Country Inn & Suites By Carlson)
- **(H.O.S.T) Hotel Operative Specialist Team.**(Country Inn & Suites By Carlson)
- **Special Award of the Month.**(The Pride Hotel Ahmadabad)
- **Employee of the Month.**(The Pride Hotel Ahmadabad)
- **Heart of The Administrative Department June 2015.**(The Pride Hotel Ahmadabad)
- **Spirit of the Hospitality** training 2017 in The Fern Residency Rajkot.
- **Best Manager Of The Month 2019** The Fern Residency Rajkot.
- **Pre-Opening Appreciation** from The Fern Residency Morbi.
- **Leader of the Year 2019** The Fern Residency Rajkot.

#### **Strength:-**

- Hardworking, Punctuality, Sincerity.
- Positive thinking.
- Good Listener
- I change myself as working Environment.

#### **Skill set: -**

Computer Language	: C, HTML.
Project Work	: Networking, CCTV, Installation, PMS ,Telecom Management, Project Management, Office Executive,
Database	: Oracle (SQL, PL/SQL).
Operating Systems	: Windows Family (XP, 7, 8 &10).
Languages	: English, Hindi and Odia.
Hobbies	: Working in Multimedia, Riding Bikes, Body Workout.

#### **Personal Details:-**

Passport No	: M0448415
Issue Date	: 05/08/2014
Expiry Date	: 04/08/2024
Date of birth	: 5th-April-1991
Gender	: Male
Marital status	: Single
Category	: OBC
Nationality	: Indian
Religion	: Hindu
Language	: Odia, Hindi,Punjabi,English,
Address	: Vill-Niral , PO-Debabhumi Distt-Ganjam PIN - 761115, State:Odisha(india).

I solemnly declared that, the above statement made by me in the Curriculum vitae is correct to the best of my knowledge & belief.

Place:

Signature

Date: