





## DHOUNDIYAL AMAN KUMAR NARESH

Objective
To make a successful career in the field of Hospitality Industry through continuous learning from the market leaders. My short-term goal is to get a job in required company where I can utilize my skills and improve my career path and my long term goal is to be in respectable position in the company.

Education		
Hotel Management	IHM GARHICANT DEHRADUN	2021
12 <sup>th</sup>	INTERMEDIATE PASSED FROM NIOS BOARD	2020
10 <sup>TH</sup>	HIGH SCHOOL PASSED FROM CBSE BOARD	2018

RAMADA BY WYNDHAM	Amritsar	June 2022 - till date
  <b>Food &amp; Beverage Associate</b>	<ol style="list-style-type: none"> <li>Greeting and seating customers.</li> <li>Taking orders from customers and entering them into the computer system.</li> <li>Serving food and beverages to customers.</li> <li>Answering questions about menu items and making recommendations.</li> <li>Checking on customers throughout their meal to ensure satisfaction.</li> <li>Handling customer complaints or concerns.</li> <li>Processing payments and making change for customers.</li> <li>Cleaning tables and maintaining a clean dining area.</li> <li>Stocking supplies such as napkins, silverware, and condiments.</li> <li>Collaborating with kitchen staff to ensure timely delivery of food orders.</li> </ol>	
LALIT PALACE DEHRADUN	DEHRADUN	2022

  <b>INDUSTRIAL TRAINING</b>	<ol style="list-style-type: none"> <li><b>Shadowing:</b> Observing and learning from various hotel departments, such as front desk, housekeeping, food and beverage, and management.</li> <li><b>Guest Service:</b> Assisting in guest service tasks, including check-ins, check-outs, reservations, and addressing guest inquiries.</li> <li><b>Operations:</b> Gaining hands-on experience in day-to-day hotel operations, including room maintenance, inventory management, and food service.</li> <li><b>Team Collaboration:</b> Working with hotel staff and managers to understand their roles and responsibilities.</li> <li><b>Problem-Solving:</b> Assisting in resolving guest complaints and operational issues.</li> <li><b>Quality Control:</b> Ensuring adherence to quality and service standards.</li> <li><b>Documentation:</b> Keeping records and reports related to daily hotel activities.</li> <li><b>Learning Policies:</b> Familiarizing oneself with hotel policies, procedures, and safety protocols.</li> <li><b>Professional Development:</b> Participating in training programs to enhance skills and knowledge in hotel management.</li> <li><b>Feedback:</b> Receiving feedback and guidance from experienced hotel professionals.</li> </ol>
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## Skills and other Proficiencies

Basic knowledge of computer.

## Personal Details

Father Name	Mr. Naresh
Gender	Male
DOB	07/05/2002
Language Known	English, Hindi
Phone	7830072640
Email	amandhaundiya111@gmail.com

**Declaration** I hereby declare that the information given above is true and to the best of my knowledge.

**Dhoundiyal aman kumar naresh**

