



VIJAYAKUMAR M

OPERATIONS MANAGER

CONTACTS



Kuwait - KW



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CAREER OBJECTIVE

Seeking for Restaurant Manager position with 8 years of managerial experience and working knowledge of hospitality operations to effectively contribute to the progression and development of the restaurant and its employee.

EDUCATION

Diploma in Catering and Hotel Management.

PERSONAL DETAILS

Date of Birth : 06-06-1988
Gender : Male
Marital Status : Married
Nationality : Indian
Passport number : S2387751

EMPLOYMENT

Operations Manager in ASPRO Kuwait from June 2019 till now.

- Create Training Plans & follow up on execution with trainers
- Managing the highest volume restaurant (Over One Million KD budget)
- Supervising a team of 6 supervisors, 35 Crew, 16 drivers, and 4 Dispatchers
- Involved in Recruiting employees for the stores
- Achieved 105% vs. budget.
- Ensuring the highest standards of food and beverage service.
- Keeping control of food and labor costs.
- Ensuring Health & Safety and also hygiene procedures & standards are maintained.
- Maximizing all business opportunities to drive sales.

PROFESSIONAL EXPERIENCE

- Floor Manager in The Chocolate Bar Kuwait (2014 - 2019).
- Restaurant Supervisor in Slider Station Kuwait (2013 - 2014).
- Restaurant Shift Leader in Ruby Tuesday Kuwait (2010 - 2013).
- Captain in SAVERA Groups of Hotels India (2009 - 2010).
- Senior Waiter in GRT Grand Hotel India (2007 - 2009).

PROFESSIONAL ACHIVEMENTS

- Bronze medal in IFCA 2008 [Indian federation of culinary association]
- Manager of the year in BON GROUP [Kuwait]
- Best employee of the year twice in Ruby Tuesday [Kuwait]
- Quality Trainer in Ruby Tuesday [Kuwait]
- State Banqueting at RAJ BHAVAN [India]