

CURRICULAM — VITAE

Rippan Kumar
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Career Objective:

As a bright ambitious person, I enjoy working in a fast paced, highly motivation position where I can assist others while challenging and expanding knowledge & understanding of the task at hand.

Area of Interest: F & B Services

Corporate Exposure:

- Successfully completed 24 Weeks Industrial Training From Ramee Guest.
- Line Hotel Bangalore Where I Effectively utilised my skills and learnt more Technical skills in all Four major Department.

Highlights:

- Highly responsible and reliable.
- Works well under pressure& Food safety.

Experience:

- Currently working in Jammu Lemon Tree Hotel as G.S.S in F&B Department with an inventory 40 Rooms.
- Worked as G.S.A in Redfox Hotel, Chandigarh with an inventory of 102 rooms for 5 years

Key Skills:

- Oversee the entire F&B operation to maintain high standards
- Evaluate levels of Guest satisfaction and requests
- Ensure repeat and VIP Guests has given WOW services
- Ensuring smooth shift allocations of Staff members
- Maintain good communication and working relationships with all hotel departments
- Night Audit Operations and Reports
- Customer-Service
- Attention to Detail
- Leadership
- Management Skills
- Organizational Skills
- Problem-Solving Skills
- Speaking Skills
- Stamina
- Monitoring

Team Management:

- Organizing & conducting practical and training programs, to enhance skills and motivational levels
- Maintaining cordial relation with other departments such as Kitchen, Kitchen Stewarding, Front Office, Engineering, Housekeeping and Security, etc.

Awards:

- At Grand Mercure received employee Of the Month for the year 2019.
- Star of the month award for the year 2017 & Guest mentioned name for best service in GSTS Award.
- 2-3 Trip advisors in every month.

Professional / Educational Qualification:

- Completed Hospitality & Hotel Administration from Institute of Hotel Management, Kangra , (H.P) 2015 TO/2016
- Completed 12TH From Govt. Sr. Sec School, New Kangra. Affiliated to H.P.E.B, Dharmshala in 2012
- Completed 10th from G.S.S.S New Kangra School, Affiliated to H.P.E.B, Dharmshala in 2008

Personal Qualities:

Ambitious, Confident, Self Motivated, Friendly, Great Team — Worker, Flexible, Creative & Service-Oriented, Problem Solving, Innovative

Personal Details:

Fathers Name: Sh. Om Prakash

Mother Name: Smt. Rumla Devi

D.O.B: 26-08-1991

Languages: English, Hindi, Punjabi, Himachali

Nationality: Indian

Hobbies:

Watching Cricket, Listening Music

Declaration:

I hereby affirm that the information in this document is accurate and true to the best of my Knowledge.

(Rippan Kumar)