Curriculum vitae                   

**Santosh Kumar**

**Permanent Address:-**

Village : Masdwhan

P.O. Brarta Tehsil Sarkaghat Distt. Mandi [H. P.]

Mob. No. 09728499324

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**Correspondence Address :-**

Santosh Kumar

F & B Manager

The Imperial Poonam Hotel G. T. Road Phagwara

Opposite municipal corporation

[ Punjab]

**Objective :-**

A Methodical, Exact, Analytical, Personality, Capable of taking decision, eager to learn new skills & adaptive to new environment with an artistic touch.

**Professional Qualification :-**

One year Diploma in Hotel Management from Horizon Institute of Hotel Management Dehradun.

**Education Qualification :-**

* B. A. from Govt. Degree College Sarkaghat in the year of 2002. [ H.P. University Shimla ]
* Intermediate from Sr. Sec. School, Sarkaghat in the year of 1999. [ Education Board Dharamshala ]
* Matriculation from High School Dev-Brarta in the year of 1997. [Education Board Dharamshala]

**Professional Experience:-**

* Currently I am working with The Imperial Poonam Hotel Phagwara as a F&B manager.



**Key Deliverable**:

\* Making the sales report on daily basis.

\* To guide / train new service staff.

\* To delegates duties to outlet heads.

\* To ensure daily standards of service are delivered.

\* To attend to complaints. Feedbacks and remedy situations.

\* Handling the property show rounds.

* Worked with Best Western Resort Country Club Manesar. As a  Banquet Manager in 2018 & 2019 .



Having  125 rooms in the main business district of Gurgaon including 162 seater World Cuisine all day dining restaurant and a 60 cover Indian Specialty Restaurant and a 42 cover Bar. The Hotel has seven banquet halls which can catered to gathering up to 550 people with the largest hall measuring 3800 square feet with 600 square feet perfection.

* From March 2014. To 1st May 2017 worked as a Banquet Manager In Best Western Resort Country Club Manesar.

* From January  2012 to feb,2014 worked as a  Sr. Captain. In Best Western Resort Country Club Manesar.
* From January 2009 to December 2011 worked as a captain in Best Western Resort Country Club.
* Join the Best Western Resort Country Club. As a Tr. Captain in 2007



* Worked with Park Plaza Gurgaon as Sr.Steward from Jan09,2006 to Nov’25,2006.



* Six month Industrial Training in Food & Beverage Department from J.W. Marriott Mumbai [Maharastra]

* Worked for 6 Month as Steward in J.W. Marriott Mumbai . [Maharastra].

**Strength:-**

* Compatibility and Flexibility to work anywhere under challenging circumstances.
* Aptitude for learning.
* Lead the team to exceed sales targets.
* Problem solving.
* Achieved a 95% guest satisfaction rating through stafftraining and quality control measures.

**Skills : -**

* Team management
* Training and development
* Budgeting and cost control
* Menu planning
* Quality control
* Inventory management
* Event planning.

**Personal profile:-**

Father’s Name : Sh. Gian Chand

D-O-B : 20th June, 1980

Domicile : Himachal Pradesh

Nationality : Indian

Gender : Male

Marital Status : Married

Language Known : English & Hindi

Hobbies : Watching Cricket

Place………. Signature

Date……….. Santosh Kumar