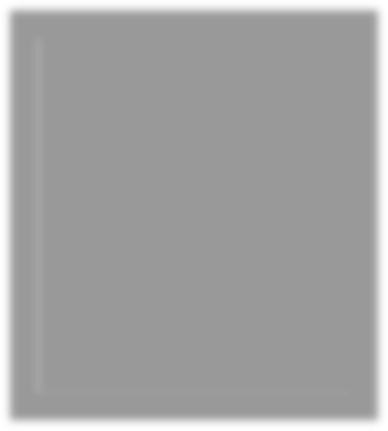
CURRICULUM- VITAE

# Mukesh Dabral



**House no. 122 1st floor**

**Sahkari Nagar near Avantika police chowki Ghaziabad U.P. 201002**

**Phone -9315275704 , 9311287705**

**E-Mail– [dabralmukesh1982@gmail.com](mailto:dabralmukesh1982@gmail.com) Passport No –M4384638**

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| --- | --- |
| Career Objective | I am an experienced resort manager trained and recognized for excellent managerial skills. I am looking for a good job position as a resort manager to develop my work base and experience. I have good knowledge of the resort industry. I proved effective in maintaining cordial relations with customers and offering special ad on services to them for their luxury stay. I also possess good communication skills and a pleasing personality to interact with customers. |
| MANAGERIAL SKILL | **BUSINESS ORIENTED: 1. Increased the Gross Operating Profit in all operational units managed by me.**  **2. Developed and Implemented broad Corporate Policies.**  **MANAGEMENT: 1. Strength in analyzing and improving administrative & cost control methods.**   1. **Effective in facilitating communication between management &employees, client and project teams** 2. **Prepared operations manuals and trained the staff accordingly.** |

|  |  |
| --- | --- |
| **SALES:**  **CUSTOMER SERVICE:** | **Setting and achieving sales targets.**  **Extensive experience in providing support to key high volume account & developing a customer profile for increasing the business, establish an effective customer interface for communication, complaint resolution and process escalation.** |
| Education | * Intermediate from U.P. Board in 1998-1999 * B.A Graduate from Garhwal University. |
| Professional Qualification | * One year catering diploma from govt. food science training center Nainital the year 2000-2001 * I.H.M. Meerut 3 year Diploma Hotel Management * One year training from (ITC hotel Maurya Sheraton & towers New Delhi) |
| Industrial Training  Working Experience | * Six months training in ‘’Hotel Shanti Palace” Airport Road, Delhi. * 2 year experience in Hotel Kohinoor in Diu working as a captain in F&B service. * 2 year 2 month experience in Hotel Magico-Do-Mar (Composite group) as a F&B Trainer. * 1 year experience in Hotel |

Green Park Raipur (Chhattisgarh) as a banquet manager.

* 1 year experience in Hotel Babylon Raipur (Chhattisgarh) as a Sr. captain.
* 2 Year experience in Pacific Blues, Noida as an F&B Supervisor.
* 1 year 4 month job experience in JW Marriott Mussoorie Walnut Grove Resort & Spa. Village – Siya, Kempty Fall Rd, Charleville, Mussoorie, Uttrakhand 248179. as a assistant manager
* 3 year experience in B.R.B.Hotels Pvt.ltd..(Shai Daawat Resto & Bar) as General Manager
* 1 year 6 month experience in Cinch Family Restaurant & Lounge Bar

As a General Manager

* 2 years’ experience in Spicy House Group Of Restaurant & Hotels Saudi Arabia as an Corporate General Manager

Casa Dream The Resort Satbunga, Mukteshwar Nainital (U.K) (Feb2016 to Dec 2019 )

Presently Working at Golden Galaxy Hotel Faridabad (January 2020 to till date)

**Working Knowledge**: Worked in room service and specialty restaurants (Indian, Chinese, continental & coffee shop and knowledge of handling of bar) and increase the business through marketing**.**

# Inquest of:

To get a challenging position in an aggressive organization that will give me an opportunity to inflate my caliber and use my skills in the development of the organization & give me a chance to learn something new all the times. I will be highly obliged to work in a reputed company like yours. I intend to put in my best effort.

|  |  |  |  |
| --- | --- | --- | --- |
| **LANGUAGES KNOWN** | | | |
| **LANGUAG**  **ES** | **SPE**  **AK** | **REA**  **D** | **WRI**  **TE** |
| **HINDI** | Y | Y | Y |
| **ENGLISH** | Y | Y | Y |

# Profile:

* Worked with multi Cuisine Restaurant and Club
* Indian Chinese Continental
* Managing Fine dining Restaurant of 150 covers
* Managing coffee shop of 120 covers
* Managing Bar with 100covers.
* Arrange army Chief Parties and Functions,
* All army functions
* Managing staff of 80 members
* Supervising Kitchen

# Personal information:

**Date of Birth : 28Th June 1980**

**Languages Known : English, Hindi**

**Strengths : Team-leading & motivating capabilities, Confident & go-getter firmly**

**Hobbies : Listening music, Carom**

**Values : Be Honest, Industrious, Punctual, Assertive & Self – driven**

**SOFT SKILLS:**

1. **Problem solving ability, Quick learner, Takes complete ownership of activities assigned.**
2. **Ability to lead a team of service providers/Strong Individual Contributor.**
3. **.Ability to work under pressure, meet deadlines and manage project details while balancing multiple priorities.**
4. **Able to operate in an environment with changing priorities and the need to quickly respondto situations.**

Place: Ghaziabad

Date: 01-08-2020