

CONTACT

SOUMYA RANJAN BISHI

@ kunmun.bishi@gmail.com

9035457602

C/o- Mr Ghanashyam Bishi
At- Bisipada, P.O-Nayakpara,
Dist: - Sonepur, Odisha-767034



PROFESSIONAL SUMMARY

- A Highly efficient and guest-oriented Food And Beverage personnel with 8 years of experience in food and hospitality environments. Adept communicator with team leading and development skills. Forward-thinking multi-tasker able to analyze situations and costs and successfully determine profitable outcomes

CAREER STATEMENT

- "I feel that my greatest strengths are firstly my strong commitment to give all hotel guests the best possible experience. Secondly my skills at working efficiently as part of a team, and forming solid personal bonds with other staff members. Thirdly my desire to do everything possible to ensure that my Hotel not only meets but indeed exceeds all the goals and targets set for it."

EDUCATION

2015

- **National Institute of Hotel Management and Tourism, Bhubaneswar**
Batchelor Degree in Tourism and Hospitality Sector

2008

- **Panchayat samitee college, Ulunda**
Intermediate (Commerce stream)

2006

- **Pallishree High School, Saradhapali**
Matriculation

EXPERIENCE

December 2019 - 15

October 2021

- **Hotel Raindew**
Food and beverage manager
 - * Overlook and manage operations of all areas in the F&B Department.
 - * Ensures guest service meet to the Hotel set standards & guest satisfaction is maintained.
 - * Constantly Focusing on F&B profitability and growth.
 - * Respond to guest complaint & taking appropriate actions to solve the issue.
 - * Taking care of staff training and development through orientation and by scheduling regular training classes.
 - * Arrange, develop & utilise management team.
 - * Lead all financial areas including sales growth, cost management and profit growth.

9th June 2018 - 20th
November 2019

◦ **Clarks Inn Hotel, Hubballi**

Assistant Manager- F&B Service

- Exercise excellent judgment in cost control procedures, financial accounting, inventory levels and labor management.
- Collaborated with all F&B management to identify administrative needs and develop/execute new procedures.
- Educated, supervised and evaluated staff by providing information to improve upon performance while retaining focus on guest service quality.
- Handled all guest service issues by formulating solutions and resolving them immediately and professionally.
- Coordinated project with IT and Engineering departments to successfully install new menus for all outlets into POS system.
- Managed a high volume restaurant & improved all controllable costs thereby maximizing financial performance.
- Served food and drinks to a high volume of guests while maintaining service standards and working as part of a team.
- Ensured consistent, high quality service standards and sanitation were maintained in areas of responsibility.

June 2017 - 5th June
2018

◦ **Country Inn and Suites by Radisson, Hebbal (Bengaluru)**

Food and Beverage Executive

April 2016 - March
2017

◦ **Elanza Hotel, Bengaluru**

Senior Captain

October 2015 - April
2016

◦ **Fortune Select Jp Cosmos, Bengaluru**

Trainee Captain

May 2014 - October
2015

◦ **Fortune Select Jp Cosmos, Bengaluru**

GSA

In October 2015 got promoted as a trainee Captain and handle Room service.

SKILLS

- Service Oriented . Budget preparation and cost analysis. Independent leader with strong mentoring, supervisory. Leadership quality . Keen eye toward concept development and implementation. Adaptability in high-stress environments with ability to maintain composure and high level of professionalism. Professional Judgement . Problem solving . Decision making . Energetic . Self-control . Excellent communicator . Well organized . Influencing skills . Self motivated.

LANGUAGE

- Oriya, Hindi and English

INTERESTS

- Participating in Social work

COMPUTER SKILLS

- * Ms PowerPoint
- * Ms Word
- * Ms Excel
- * IDS latest version (7.0)
- * WINHMS

PERSONAL DETAILS

- Date of Birth : 28/05/1991
- Marital Status : Married
- Nationality : Indian
- Alternative Mobile number : 7019582331