**RATUL MUKHERJEE**



**Phone: +918637090746/+917585063951**

**Email:** [**ratulmukherjee08@gmail.com**](mailto:ratulmukherjee08@gmail.com)

# CAREER OBJECTIVE

Achieving my own career goals by obtaining a challenging position in service industry, where opportunities for learning and scope of rapid growth and development exist, want to be creative while contributing towards the success of the company. I wish to be a valuable team player in a dynamic environment that provides me with a wide spectrum of exposure and sufficient challenges to enable me to constantly stretch the limits of my potential.

# PROFESSIONAL QUALIFICATION

* I have obtained a Diploma on **Hospitality Management, Travel Management and Customer Service** from **Frankfinn Institute of Airhostess Training Centre**.
* I have got a diploma in **Automated Financial Accounts** from **C.M.C Academy**.

# EDUCATIONAL QUALIFICATION

|  |  |  |  |
| --- | --- | --- | --- |
| **Name of the Examination** | **Board/**  **University** | **Year of Passing** | **Percentage** |
| * Graduation | * N.S.O.U | * PURSUING | **-** |
| ➢ Higher  Secondary | ➢ W.B.C.H.S.E | ➢ 2017 | ➢ 1st Division |
| ➢ Secondary | ➢ W.B.B.S.E. | ➢ 2015 | ➢ 1st Division |

# WORK EXPERIENCE

Company Name -  **Marriott Suites Pune.**

Designation - Guest service Associate in F&B(service) department.

Duration - Join by 26th AUG 2019 to 20th APRIL 2021.

Job Responsibilities –

* Making preparations for the room service and events.
* Maintaining the optimum stock level and following the flow of information.
* Holding several events such as birthday parties and conferences.
* Making the buffet arrangements and monitoring the tables laying.
* Handling the calls for the room service and negotiating with the guests about hotel facilities of service department.
* Managing the guest complaints.
* Handling Marriott Audit's
* Cashiering.

Company Name -  **Sheraton Hotel Hyderabad.**

Designation - Guest service Associate in F&B(service) department.

Duration **-**  Join by 5th sep.2018 to 12th of May 2019

Job Responsibilities –

* In charge of preparation, serving and cleaning.
* Do all preparation and special ready for the day.
* Make sure all food is served properly.
* Be professional at all time to guest may have contact with while on-duty.

Perform other duties that assigned by immediate or controlling supervisor.

ACTIVITIES AND ACHIEVEMENT

* I had done an **UDAAN** project (a team work with different People).
* 1st Star performer of the month of December, 2019.
* Best host for the month of November 2109.
* Social Media champion for the month of February 2020.

# INTEREST AND HOBBIES

* Playing football.
* Visit New Places.
* Listening Music
* Gardening
* Drama

# PERSONAL DETAILS

Father’s Name - Mr Asit Mukherjee

Permanent Address - Village -Sankarhati,

Post - Munshirhat, P.S - J.b.Pur,

Distic- Howrah

Pin - 711410

Date of Birth - 12th July, 1999

Gender - Male

Marital Status - Single

Language Known - English, Hindi and Bengali

Nationality - Indian

Religion - Hindu

# STRENGTH

I am a hard working person, I do my job very well, and I am Confident about it. I’m serious about my job. I am very volatile with peoples.

# PHYSICAL FACTOR

Height - 170 Cm.

Weight - 68 kg

Eye sight - 6/6

Date \_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Ratul Mukherjee

Place \_\_\_\_\_\_\_\_\_\_\_\_

