 PRASOON GORAI

A versatile and energetic professional in achieving

**FOOD & BEVERAGE EXECUTIVE** Business growth objectives within turnaround and rapid changing

BANQUETS & RESTAURANT business environment. A determined Food & Beverage Executive with expertise in

strengthening companies to lead in highly competitive situations.

Having 3 years and 1 months of extensive experience in

targeting challenging assignments in Food and Beverages

Operations in areas such as Banquets, Restaurants,

MICE, Weddings and O.D.C.

**Contact - +91 – 8825381462**

**E-mail –** [**prasoong85@gmail.com**](mailto:prasoong85@gmail.com)

**PROFILE SUMMARY**

A result – oriented professional with a strong, career track in Operations Management- Hospitality and F&B, Client Servicing and Team Management. A consistent performer with a proven track record of increasing revenues and streamlining workflow. Thorough understanding and knowledge of all food and beverage items in the menu and the skills to recommend food & beverage combinations and up-sell alternatives.

**SKILLS SETS**

* Hospitality Management
* Guest Service Excellence
* Pre – Opening of Hotels and Restaurants
* Hospitality Trainings
* Vendor Management
* Business Sales Calls
* Cost Controls
* Team Building
* People Management
* Positive & Approachable manner

**CAREER SUMMARY**

**Executive – Food & Beverage Department**

**Mayfair Hotels and Resorts |** July ’20 – Currently Working.

Worked as Pre-Opening Team Member

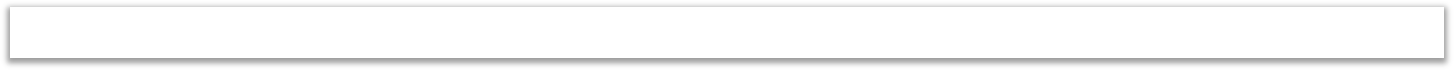
* Responsible for building a well-trained, highly motivated and optimistic team to deliver the requisite
* Responsible for setting up PAR and inventory managing processes
* Certified food handler – set up best practices for food and beverage handling
* Involved in planning and launching food and beverage promotions
* Involved in menu planning with banquet guest.
* Ensuring maximum guest satisfaction by closely interacting with guests to understand their requirements & customizing products & services according to their needs and demands
* Providing training as well as motivating the front line staff to deliver 100% guest satisfaction
* Organizing and conducting practical training programs for enhancing skills and motivational levels of medium to large sized teams with professional backgrounds

**Management Trainee**

Mayfair Hotels and Resorts | July ‘18 to July ‘20

* + Taking guest’s orders, pick up foods with proper condiments and garnishes and serve guest.
  + Making and settlement of bills
  + Set up tables and side stations
  + Took part in CCG inventory.
  + Prepared breakage reports.
  + Prepared work orders for the vendors to work in designated venues
  + Maintaining vendor records

**EDUCATIONAL QUALIFICATION**



|  |  |  |  |
| --- | --- | --- | --- |
| **COURSE** | **ORGANIZATION** | **YEAR OF PASSING** | **BOARD** |
| MATRICULATION | D.A.V PUBLIC SCHOOL | 2012 | C.B.S.E DELHI |
| INTERMEDIATE | D.A.V PUBLIC SCHOOL | 2014 | C.B.S.E DELHI |
| B.SC | I.H.M KOLKATA | 2018 | N.C.H.M DELHI |

**INDUSTRIAL TRAINING**

Post – Industrial Trainee

Organization – The Grand Oberoi, Kolkata Duration – 17 weeks

**PERSONAL DETAILS**

**Date of Birth** -1st of March 1996

**Present Address** - Avinash new county Naya Raipur, Chhattisgarh India

**Permanent Address** -S-Type s-41/7 new housing colony adityapur Jamshedpur-831013

**NOTABLE ACCOMPLISHMENTS DURING CAREER**

* Merit of successfully OPENING of MAYFAIR LAKE RESORT, Naya Raipur, Chhattisgarh India
* Merit of successfully opening of All - Day Dining Restaurant, TEA-POT
* Merit of successfully opening of Specialty Restaurant, MAMMA MIA
* Successfully planned and executed MENS WORLD CUP HOCKEY EVENT 2019
* Successfully planned and executed ROAD SAFETY WORLD SERIES CRICKET EVENT 2021

**HOBBIES**

* Motor Cycle enthusiast
* Food blogging
* Cooking

**BLOG & WEBSITE**

**WEBSITE :** [**WWW.TANDOORITRIBE.COM**](http://WWW.TANDOORITRIBE.COM)

**INSTAGRAM: WWW.INSTAGRAM.COM/TANDOORITRIBE24X7**

**FACEBOOK: WWW.FACEBOOK.COM/TANDOORITRIBE24X7**

**REFERENCE**

**Mr. Shiju Nair**

Resort Manager

Mayfair Tea Resort, Siliguri

Contact No. - +91 7017438088

**DECLARATION**

I Prasoon Gorai do hereby confirm that information given above is true to the best of my knowledge.

**Place** - Signature-