



NARVAR KATHAT

Guest Service Associate

PROFILE

Myself Narvar kathat is an experienced and highly energetic with 6 months experience as trainee Guest Service Associate, I'm able to drive profitability improvements through strategic growth, waste elimination and quality

CONTACT

PHONE:

+919057128680

Address: - Thaka wali dhani, Nanana (pali) Rajasthan 306102

EMAIL:-

narvarkk@gmail.com

EDUCATION

College Details:-

Degree :- Bachelor Of Science (B.SC) In Hotel Management

March 2017 to April 2021

[A-IHM (0971) Institute of Hotel Management Agra 282007
Uttar Pradesh, India .]

High School :- Intermediate of mathematics (with 63%)

March 2015 to March 2017

[SD government school beawer rajasthan 305901]

❖ 10th from RBSE board with 1st division 63% Marks

WORK EXPERIENCE

Indore Marriott Hotel Madhya Pradesh 452010, India.

- **Trainee Guest Service Associate in Food and Beverage Service**

3rd December 2019–03rd June 2020

[During my duty time handling guest with smile and serving all of the guest need in proper SOP on time. I have learned lots of thing likewise operating Opera system, Handling telephone for room Service for food and beverage orders]

Fortune Select Metropolitan Hotel Group Of ITC Jaipur 302001, India.

- **Trainee**

11th December 2018–30 June 2019

[During at my training time I learned lot of think Like, How to talk with guest, How to Serve food and Beverage to the guest in restaurants /Bar, How to keep our area neat and clean, How to wiping Glassware and Silverware etc. Also I learned about Front Office department Escorting to the guest his /her room, Reservations in system]

Leisure inn Hotel (A Brand of Stay well Hospitality Group)Jodhpur 342003 Rajasthan, India.

- **Vocational Training**

17th June 2018 to 17th August

[Basic things learned about hospitality industry and preferably about food and beverage service department]

SKILLS

- Ability to work effectively under time pressure and for long and extended hours, Multitask
- Diligence and dedicated to work
- A good memory and an eye for details
- Vast knowledge of different wines and spirits
- Ability to understand different kind of people
- Great Sensitivity to the need of others
- A friendly, Cheerful and Polite Attitude
- Experience in preparing Coffee, types of Mocktail and Cocktail
- A strong passion to ensure customer satisfaction

❖ Language:-

- English (Speak,Read,Write)
- Hindi (Speak, Read, Write)