ARIF MOSTAFA

Mobile No:8509103784 , 8001606564

Passport No: M2009638

EMAIL  [-](mailto:%20-) mostafa.arif1989@gmail.com

**CAREER OBJECTIVE:**

Enthusiastic & hard working Restaurant Manager with a wining attitude and longing to deliver a exceptional dining experience.Focused on setting high expectations & raising service standards.Ensuring increased customer satisfaction.Percerve marketer with a track record of Improving revenue,reducing turnover.

**Educational Qualification:(Academic & Professional)**

•Secondary from Nabagram, Murshidabad, West Bengal In the year of 2005 under WBBSE.

•Higher Secondary(10+2) from Panchgram, Murshidabad,West Bengal In the year of 2007 under WBBHSE.

•3 years of Diploma In Hotel Management under City & Guilds University.

Years:2007-2010.

**TRAINING EXPOSURE:**

Completed 22 weeks IT training From ***The Beach Orchid***,Kollam, Kerala.

**WORKING EXPERIENCE:**

**12 Years Total Experience:**

**Nov,2020-Present:** ***Daiwik Hotels Rameswaram.***

**Asst. F & B Manager:**

Report to General Manager. Develops & manage all financial employee engagement and guest satisfaction plans & actions for F & B Department.Maintain a positive cost management index for kitchen & Restaurant operations.Utilizes Budgets to understand financial objectives.Leading F & B Team.Supervise & manage employee,manage all day to day operations.Understands employee position well enough to perform duties in employee absence.

F & B Manager is responsible for Making P & L Statement,Menu Engineering, Consumption Report,Sales Report, Enquiry Report,Guest Feed back Report, Banquet function type Report Monthly wise and email to G.M and the Others.

**Feb2019-2020Oct:** ***Gandhi Institute of Hotel Management,Kolkata.***

**F & B FACULTY:**

**2016-2018:** ***The New Kenilworth Hotel,Kolkata.***

**RESTAURANT MANAGER:**

Reprt to F & B Manager.Creates a positive team atmosphere among Team Members.Maintains records of staff periodic manner and operating costs.Provides feedback and coaching to the Team regularly.Understands building capability through Cross training.Treats all Team Members fairly, with respect.Sets high standards for appropriate team behaviour on shift.Works with food and beverage staff to ensure proper food presentation and proper food-handling procedures.Handle guest complaints in restaurants.

**PROPERTY DESCRIPTION:**

The Kenilworth Hotel is a 4 Star Luxury premium business Hotel, located near the park street in Kolkata (W.B),has 102 well equipped rooms categorized as 45 executive room,52 business club rooms, 4 business suites and 1 royal suite with 24 hour room service.

**2014-2016:** ***The Ananta Spa & Resort,Udaipur.***

**F & B SUPERVISOR:**

Report to F & B Manager/Outlet Manager.

Responsible for operating F&B outlets assigned to him/her.

Monitoring & ensuring F & B service operations are running smoothly.

Cost control, inventory, Training Maintaining SOP for quality.

Should able to introduce innovative ideas for generating targeted sales Guest interaction, menu planning.Incresing sales by providing specialist advice and active selling.Responsible for an efficient trouble free running of the restaurant bar and banqueting are.Be able to set up menus for groups and banquet.Accurating records pre check and picks up all food and beverage order.Serve guest food and beverage promptly and courteously.Ensure briefing is happens every day atleast once.Make all the junior staff of F & B Service knows about the SOP of the hotel.

**PROPERTY DESCRIPTION:**

Ananta spa &R Resort is a 5 star luxury premium gateway chain resort surrounded by the aravallis offering 242 cottages(Rooms)in a spread-out character in the outskirts of udaipur.The resort has a excellent spa offering a variety wellness treatment and therapies.

**19 April 2013 -18 June 2014:** ***The Fern an Ecotel,Ahmedabad.***

**F & B SUPERVISOR:**

**PROPERTY DESCRIPTION:**

The Fern-an Ecotel is a 5 star premium business Hotel,located on Sarkhej-Gandhinagar highway, Ahmedabad,Gujrat.Hotel has 96 spacious rooms with a contemporary decor categorized into winter green,the Fern club and Hazel suite.

**2010- 2013:*Four Point by Sheraton, Operated by Marriott,Navi,Mumbai***

**F & B Sr.G.S.A:**

To ensure that guests are provided with drinks and food when requested and offered these when appropriate in an effort to maximise sales.To complete all cleaning and preparation to ensure a smooth service at all times.To prepare and carry out food and beverage service to guests in a courteous and.This will also include preparing and delivering room service trays and when required.

To assist in the preparation of miseenplace for service as required, in accordance with the required hotel Standards.To keepbackof house, restaurants, lounge areas and gardens tidy at all times and to regularly clean all associated equipment. Mix ingredients to prepare cocktails and other drinks for guest and Wash utensils after each use.

**PROPERTY DESCRIPTION:**

Four Points by Sheraton Operated by Marriott International Navi Mumbai is a 4 star Luxury Hotel.It Has 152 Rooms in Various categories.It also has 1 multi cuisine Restaurant,Bar , Banquets, Gymnasium,Spa,24 hour coffee shop and many more.AC rooms come with carpeted or fitted flooring they are fitted with a flat screen TV with satellite channels,Minibar and tea/coffee maker.vashi Railway station is situated 500M away.

**SKILL:**

Handling pressure.

Ensuring excellent hospitality and customer service.

Leadership experience.

Communication skills.

Collaboration talent.

Problem solving abilities.

Computer skills.

Team work and collaboration.

**HOBBIES:**

•Reading.

•Walking in the morning.

•Physical Exercises.

•Cycling.

•Playing and watching cricket.

**RSONAL DETAILS:**

Name : Arif Mostafa

Father’s Name : Mr. Golam Mostafa

Date of Birth : 12.06.1989

Nationality : Indian

Language Known : English, Hindi, Bengali.

Permanent Address : Vill+P.O+P.S-Nabagram.

District-MSD,Pin No- 742181.(W.B)

Applying for the post of F & B Manager/Asst. F & B Manager

Date: Signature: