



ANAND MOHAN

FOOD AND BEVERAGE TEAM LEADER.

CONTACT

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CAREER OBJECTIVE

Customer service manager seeking an opportunity to use my customer service and management skills to improve customer satisfaction.

EXPERIENCE

- 26dec 2019 - Till date** Food and beverage team leader.
Best western plus hotel Bangalore
India
- 15july2019 - 15nov 2019** Food and beverage trainee team leader.
Le.maritime hotel kocchi it's an
luxury five star hotel in kocchi.
- 7th July 2018 - 15 July 2019** Food and beverage associate.
Marcure hotel Dwarka it's an Accor
group of hotels.
- Sept 2016 - Dec 2017** As an asst manager .
Liquid lounge bar and cafe Kanpur
u.p.
- June 2015 - Sep 2015** Job trainee in food production
Vijay intercontinental hotel
- July2013 - Sep 2014** Sr steward
The landmark hotel Kanpur it's only
one five star hotel in city.
- July 2012 - Jan 2013** As an bar tender
Felex night club Kanpur
- Dec 2010 - July 2012** As an steward then as an bar tender
Chin Mai the Chinese restaurant.
- June 2010 - Dec 2010** As and steward
Antarang the north indian speciality
restorent

EDUCATION

- 2017** Batchelor of tourism and hotel
management
Institute of hotel and tourism
management.

PERSONAL PROFILE

Date of Birth 04/04/1987
Nationality Indian
Marital Status Single
Known Languages English. Hindi.
Hobby Reading books. Dancing .
Passport Singing.
Yes

ACHIEVEMENTS & AWARDS

1. Employee of the month in landmark hotel.
Employee of the month marcure hotel Dwarka.

PERSONAL STRENGTHS

Great communication skills . Satisfy the unhappy guest.
Always see the possitive side of the problem.

ACTIVITIES

Debate and group discussion

INTERESTS

Retail
Sales
Hospitality management

INDUSTRIAL TRAINING

Completed 20weeks industrial training from crowne
plaza hotel rohine new delthi. It's an intercontenant hotel
group call IHG.

50%

2009

Batchelor of economics and English
language
C.s.j.m University Kanpur
39.5

Diploma in call centre training
Call centre training institute

TECHNICAL SKILLS

Computer knowledge of Power point ms Excel and ms office



PROJECTS

Reatil training

Six month

As an trainee sales man in grocery section. In Salasar mall

DECLARATION

All the information are true and based upon my real experiencea.



Anand mohan