## 

**“APPLICATION FOR THE POST OF FOOD & BEVERAGE SERVICE”**

## Anil Kumar Gangopadhyay (Ganguly)

High-impact hospitality industry professional with over 26+ years in comprehensive experience with premium hospitality facilities across India, presenting strategic and executive leadership skills in Food & Beverage operations management with P&L accountability, Front Office, Guest Service Relations & Vendor Relations. Experienced in setting up and streamlining operations of new facilities including hiring, training, and engagement. Proven ability to establish and maintain high level of operational & quality standards and service levels to ensure best-in-class customer experience.

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## Skills:

 

## Work Experience

* **The Luxus Hotels**, Operation Manager cum Recruitment,

G-311, 3rd Floor, Sushant Shopping Arcade, Sushant Lok-1

Gurgaon-122009 (April 20th to till date, 2022)

Manage the Recruitment of the Staff & Visit the

Property alternative days. See the operations & feedback

From the General Manager or property manager.

If there are any changes then speak with the CMD &

Implement as soon as possible.

* **Hotel Nimbus** Operations Manager), Goa

(July 31st, 2019, to April 30th, 2020)

Analytical Skills

Hotel Operations

* Manage all aspects of business operations
* Operational Budget and Inventory Management

Leadership, business development

Conflict Resolution

* Supervising Employees and daily briefing

Pre-Opening Hotel Planning

* Morning meeting with departmental HOD’s
* Staff training/ Reviews/ Annual Performance

Project Management and Staff Training

* **Hotel Palace Inn** (Manager Operations), Borivali, Mumbai

SOP and A-SOP Planning

(Jan 23rd, 2017, to July 25th, 2019)

Customer Service

* Pre-Opening Manager Operations
* Managing FNB outlets, front office, housekeeping,

P/L account

Hotel Budgeting/ Cost Control

Production department, Sales and Recruitments

Revenue and CAPEX planning

* Deriving the revenue profits and GOP of the hotel
* Maintenance of the hotel’s assets and Loyalty goals

Food Cost Calculation

* Responsible Coordination with all departments

Administration Control

Management Report Generation and analysis

* **Hotel Girish** (General Manager Operations), Kolkata, West

Bengal (Jan 20th, 2015, to May 30th, 2016)

Event Management and sales Planning

* Looks after sales and marketing
* Supervise maintenance, supplies, renovations &

MS-office, Power Point, Excel

furnishing of the hotel

* **Hotel Allahabad Regency** (General Manager), Allahabad, Uttar Pradesh

(May 2012, to April 2014)

* Hiring staff, marketing plans and pre-opening budget planning
* Operational budget, Menu planning and designing
* Develop HR policies and reviewing guest feedback
* Managing Security operations and hotel assets
* Managing Events conference
* Generating departmental statistical and financial Reports
* Ensuring compliance with licensing laws, health & safety regulations
* Connecting with purchasing to deliver the products at a best price
* Organising food festivals and outdoor catering
* **Previous Organisation:**
  + Best Western Resort Country Club (Assistance F&B Manager), March 2011 to April 2012
  + VM Residency (F&B Manager), September 2010 to March 2011
  + Meriton Hotel and Restaurant’s, , April 2007 to April 2010
  + Hotel Park Regency (F&B Manager), January 2004 to 2007
  + Kabila Restaurant (Operation Manager), November 1994 to 2004
  + Hotel Sofitel Surya (Senior Captain), August 1992 to November 1994
  + Hotel Swiss place (Captain), February 1992 to July 1992
  + Hotel Raj Mahal (Captain), March 1990 to February 1992

Centre for computer and management development (joined as a guest faculty) 19/6/89 to 02/08/89

* + Hotel Hindustan International, Varanasi, (Trainee Captain), May 1988 to May 1989

Education:

* **3 Years Diploma in Hotel Management, Catering & Applied Nutrition, From IIBM, Patna**

**Industrial Training-**

1. Hotel Hindustan International, Kolkata (31st December to 31st January,1988) Department – Room Service & Banquet
2. Hotel Oberoi Grand, Kolkata, (26th September 1987 to 25th October 1987), Department -Room Service
3. Hotel Madhuban, Dehradun, (16th May 1986 to 15th July 1986) Department – Golden Hut(Chinese Restaurant)

**Project Report** – Working Proceeds & Suggestion for Improvement. Duration Vocational Summer Training at Hotel Madhuban, Dehradun.

Topic -Improvement of Golden Hut Restaurant

## General Information:

* **Language:** English, Hindi, Bengali
* **Foreign Language: French only (Hotel Terms Only).**
* **Nationality:** Indian
* **Passport Number:** R0048975 (Date of Issue -11/07/2017 & Date of Expiry- 10/07/2027)
* **Skype:** anil.gangopadhyay62
* **References:**

| FULL NAME | FULL ADDRESS, CONTACT NUMBER & EMAIL ADDRESS, | BUSSINESS OR OCCUPTAIN |
| --- | --- | --- |
| Mr. Anil Vyas | Avexia Hotels & Resorts, Incet Apex Building,Ground,Sector-62,Noida, Uttar Pradesh, India  Email id- [vyas.anil61@gmail.com](mailto:vyas.anil61@gmail.com)  Phone No+91 9971524542 | Service |
| Mr. Chandan Talukder | Hotel Grand Desi Paratha , No 1222, 5th Stage.Beml Layout, Kempegowda Rd, Sachidananda Nagar, RR Nagar, Bangalore ,Karnataka -560098, India  Email id [–ctluk.67@gmail.com](mailto:–ctluk.67@gmail.com)  Mobile No +918317452778 /+918042030120 (Official)  Mr. Sandeep Daga, Daga Jobs , I – 154, Laxmi Nagar, Delhi- 110092,  Contact Number +9149604019 | Service |
| Mr. Sameer Srivastava Corporate HR Manager | Avexia Hotels & Resort, Regd Office Address- WB-209,UGF.Street No. 3, Ganesh Nagar 2,Shakarpur, Delhi East-1100092  Email id- [hrm@avexiahotels.com](mailto:hrm@avexiahotels.com) / [info@avexiahoel.com](mailto:info@avexiahoel.com) Phone No +917017826270  Website –www.avexiahotel.com | Service |

**NOTE- (1) TA/DA IS REQUIRED FOR FINAL INTERVIEW, (2) NEED FURNISHED ACCOMMODATION,(3) JOIN AS SOON AS POSSIBLE.**

**SALARY EXPECTED – AS PER LIVING STANDARD OF THE COUNTRY RULES & REGULATIONS.**

**NOTICE PERIOD – JOIN IMMEDIATELY**

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